



By renting tent(s) and furnishings from Glamp'D LLC (hereinafter “the supplier” or “we”) you, (hereinafter “the Renter”) agree to pay any and all rental rates and charges accrued for the period between setup (“setup/start date”) of the equipment through the time of tear down (“taking down/end date”) of said equipment to Glamp'D LLC per the payment terms outlined in the original invoice.

Deposit payment is acknowledging your acceptance of these terms and conditions and is considered a binding contract.

RULES:

1. The client is responsible for ensuring adequate space is available for the equipment to be set up.
 - a. Our 5 meter (16.5ft) bell tent needs 22ft of flat grass area.
 - b. We will not refund any event where adequate space is not available for setup
2. The client will ensure sprinklers have been turned off and the setup space will also be clean and free of debris.
3. The equipment must remain in a smoke-free environment.
 - a. Absolutely **NO OPEN FLAMES** inside the tent.
4. Candles with flames are not permitted inside our bell tents. Battery powered fairy lights and lanterns will be provided for you.
5. All interior tent equipment must remain inside the tent at all times.
6. Please **NO PETS** inside or directly around the tent.
7. For your protection and safety, cooking is not permitted inside our tents.
8. Fire pits and open flames should be a safe distance from bell tents and should not be left unattended.
9. Do not lean on the center pole of the tent.

DAMAGES::

1. Any damage to the property of Glamp'D LLC (Glamp'D) will result in deduction or loss of your security deposit. Additional fees may be required for extreme damage.
2. Please keep items that will stain, or damage our fabrics and linens out of the tents.
 - a. Some of these items include paint, markers, nail polish, makeup, colored drinks, food, or slime products.
3. The decorative pillows are not meant for sleeping purposes, they are solely for decoration and additional sitting comfort.
4. The client will be held entirely financially responsible for any defacing of our property.
5. Glamp'D LLC (Glamp'D) is not responsible for any activities that take place during the rental period of our equipment that result in any allergic reactions, accidents or injuries.
6. Glamp'D LLC (Glamp'D) is not responsible for allergic/medical reactions that are a result of the food menu, wearing of costumes, or materials given at the event.

DEPOSITS, CANCELLATIONS & REFUNDS:

A non-refundable 50% deposit is required at time of booking. The remaining balance must be paid in full 7 days PRIOR to your event. Failure to pay 7 days prior will result in cancellation of your party. Your party is not booked until your party agreement has been reviewed and the deposit has been paid. We will not be responsible for inadequate space for tents. Refunds for cancellations will only be provided within 48 hours of booking. If a cancellation is made after the 48 hour mark, events must be rescheduled. If you need to reschedule, we will gladly offer you the next available date.

Our tents are all-weatherproof, so a little rain shouldn't interfere with your plans to stay.

In the unfortunate event that we have to cancel your booking due to Force Majeure, including high-winds, tornadoes, severe thunderstorms that make it impossible to set the tents up, we will offer you a different date with the same package, tents and distance. We have no control over the weather and we will always assess the situation for the safety of our customers, however we are not obliged to offer you a refund in part or full for your stay.

SAFETY:

Our sheets, mattress, blankets and pillowcases are all laundered and sanitized. All remaining items are wiped down with either disinfectant wipes or spray. All items will be left for 48 hours after they have been sanitized before reuse for booking. We will be wearing a mask when we enter your property and will use a disinfectant spray on all items before we leave.

MAXIMUM OCCUPANCY:

You must ensure that the maximum number of persons occupying the accommodation does not exceed the maximum occupancy limits set out by the package chosen.

LIABILITIES TO THIRD PARTIES:

Our company assumes no responsibility or liability for any claim for personal injury, death, accidents, loss or damage to the property. In the event of damage or loss of our company's inventory and/or damage or loss to the party's location, the financial responsibility lies entirely with the client. We are **NOT** responsible for allergic reactions or any other medical reaction stemming from the rental equipment, menu, fabrics, or any activity taken place before, during, and/or after the party. In the case of liability and/or financial remuneration due to the aforementioned, the responsibility lies strictly with the Client.

AGREEMENT:

Our company has provided this account of our policies and terms of service with the assumption that you have read and agreed to our policies before booking. Please ask for clarification if there are any questions regarding the above policies **BEFORE** reserving your party.

We reserve the right to change our product's prices at any time without further notice. However, if you have ordered a service on our website, we guarantee the price.

PHOTOGRAPHY:

Should you agree that we may photograph your event in the party agreement, our company reserves the right to use photography taken at your event in any promotional media.

However, we respect your privacy and should you not like your party photographed, we will refrain from doing so or photograph within your stipulations. At no point will names, ages, or addresses or personal information be used.